



Important Information for the Community About **COVID-19**.

At Trinity Health Of New England, we are proud to be your trusted health care partner for life. We want to provide you with continual, timely information around COVID-19 to ensure you feel prepared and safe. Below is a list of resources available to you, as well as some updates about measures we have taken to ensure we are delivering the highest quality care to the people who need us.

- Trinity Health Of New England continues to partner with state and local authorities to monitor COVID-19 and ensure we are prepared. Our 24/7 incident command team is in place, led by Infectious Disease experts and clinicians.
- Our website, TrinityHealthOfNE.org provides updated information and answers to frequently asked questions.
- A **Community COVID-19 hotline**, staffed by clinicians, has been set up for our community to reach out with questions and concerns. You can reach us everyday at **1-888-786-2790** from 8 a.m. – 8 p.m.
- We have opened two drive-through mobile centers to test patients for COVID-19. The centers, located at Saint Francis Hospital and Saint Mary's Hospital, require a physician's order and proper identification. To learn more about our mobile centers, visit our website, TrinityHealthOfNE.org.
- For the protection of our patients, colleagues, and the community, all Trinity Health Of New England hospitals are currently closed to visitors, with the exception of compassionate visits. Compassionate visits include our labor and delivery units, hospice care, pediatric care, and companions for outpatient surgeries and procedures. Compassionate visits are limited to one visitor per patient at a time.

Together, we will continue to serve our communities with the same caring and excellence Trinity Health Of New England is known for. Our top priority remains the safety of our patients, colleagues, and community. Thank you for trusting us during this period of uncertainty and know that we are here for you.



Trinity Health
Of New England