

We continue to be disheartened that 79% of the deaths in Canada are elderly residents, living in Long Term Care Nursing Homes and Hospitals. Our hearts go out to their families.

Most of these vulnerable seniors were suffering from Chronic Health Conditions.

The Manor Village's Residents & Healthcare Staff Associates pray that Covid–19 will dissipate soon so seniors can enjoy the improved weather safely.

Our sincere thank you to the Manor Village Residents and their Loved–Ones for sending the following goodwill wishes and for blessing our skilled staff for their day to day assistance and care.



— Dr. M. Garth Mann: Director

From Residents and Families

"We cannot thank The Manor Village London enough for keeping our parents safe through this pandemic. You have kept all of us 5 children connected while we couldn't come in to see them. You have no idea how grateful we are!"

"Watching and reading on the news LTC homes going into COVID–19 outbreak really terrified us. Knowing that my aunt is at The Manor Village kept my mind at ease. I knew she would be safe. Thank you."

"Dad had a heart attack 10 years ago, but since moving to the Manor Village his health has improved tremendously. We strongly believe this helped him get through these scary times!"

"In this time of craziness and negativity, just wanted to let you know how thankful I am that my Aunt is at the Manor Village and how much we appreciate the excellent care she is receiving."

"Living here has been a blessing. Meals, activities and wonderful staff has made self isolating easy!"

"I wanted to thank all of you for helping me to stay in touch with my mom during this difficult time of isolation. The face time calls are great and I look forward to them every week."

"Thank you Manor Village London for all you're dedication and hard work keeping our families safe. Words cannot express the appreciation we feel for everyone who works there."

"To all of the Staff at Varsity Manor Village. Thank you for the great job you are doing in keeping our family members cared for in these trying times. Your dedication is very much appreciated."

"I couldn't imagine going through this pandemic living on my own. I don't have to worry about getting groceries, receiving my medication or toilet paper! It's all supplied here!"

"Thank you for all your staff are doing to care for and protect our loved ones during this pandemic. The stress on everyone must be immense and we appreciate all of your efforts. Thank you hardly seems sufficient."

"I want to thank all of your employees for the efforts you are making to keep my mother safe from this virus. Please pass on when you can our thanks to everyone!"

"Thank you so much for keeping us (the family) up to date on changes. It really helps because my mom has a very hard time explaining what's going on when she is on the phone. This way I can fill in the gaps and reinforce the meaning behind the changes. Thank you and thank you to the caring staff. I wish u all a happy Easter."

"I am connecting on behalf of my family to say thank you to your entire staff for the great care that my mother is receiving. We have talked to many staff on the phone with updates and know that they are working very hard to keep your residents healthy and in good spirits. We are so grateful for your care and commitment."

"In this time of "social distancing" and "lock-down" I haven't been able to see the staff members but please know that each of you have my heart-felt appreciation for all the care you give each and every day."

"Thanks to your team for all that you are doing! Rock stars!"

"Your high staff to resident ratio and training standards are crucial for safety of staff and residents. Thank you to each and everyone who works at this amazing community!"

"Thank–you so much for all you are doing to protect our parents. We really appreciate all the polices you have put in place."

"Thank you so much for your reply and for listening. I am relieved. Thanks to you and all of your staff for everything that you are doing during these extraordinary times."

"Thank you ALL for doing your best in keeping the residents safe. Please take care of yourselves as well, and if there is anything else we can do to support you and your families please reach out."

"Thank you for all the information and updates. I appreciate the communication and admire the work that everyone is doing at Staywell to stay healthy and raise spirits."

"Stay vigilant and safe! Amazing work by every single employee."

"I thank you and your Staywell team for all that you are doing and caring for our precious parents. As family members we feel we need these periodic and timely communications."

"Strong work Manor team! Thank you!!!"

"I wanted to extend gratitude to you and your team for doing a great job of caring. I can imagine that over the past month your job has become a little more stressful. Know that we fully support you efforts. You are doing an exemplary job!"

"Fantastic job all around."

"I just wanted to say thank you so much for this detailed communication. I've been in frequent contact with my father and this direct communication from you is comforting. I just wanted to say thank you for your care, concern and compassion. Hoping everyone is able to stay healthy."

"You are doing a great job in very difficult times. Our prayers are with you, the 3rd floor staff and the 3rd floor residents. We hope the best for everyone."

"Thank you. All the staff are doing a wonderful job in this stressful time."

"Thank You so much for all you do to keep residents well, engaged and comfortable. It is so comforting to know you are so aware of what needs to be done to keep everyone safe. I do not worry about Mom at all, knowing how well taken care of she is. I wish everyone calmness and continued good health during this stressful time for our world."

"Thanks for the efforts that all your team members at the Manor at Garrison Woods and Manor Village Life Centres have been making during this unprecedented time. My mother has been a resident at Garrison Woods for several years and she loves her home and the people around her. Thanks again for your dedication and care."

"Thank you for your updates truly appreciated, it reassures me your dedication to all concerned. Wishing you a calm and productive day and know you are a blessing."

"Thank you, awesome Staff. We know you are taking fantastic care of our loved ones!! My mother is still in good spirits, despite the reduction of activities. Her conversations are short. But I can tell she feels comfortable and safe. Thank you so much!"

"My sister and I and our respective families very much appreciate the efforts of all the staff at the Manor Village at Varsity to keep everyone, including our mother, safe and well. Our Mum, very much enjoys living at the Manor, not least because of the excellent staff. Your communication was also very much appreciated."

"You guys are the best"

"I and my family appreciate your ongoing efforts in keeping not only my Mother but everyone in your facility safe. We appreciate the frequent communication as well."

"I wanted to thank you and all the staff at The Staywell for the tremendous amount of love, attention and care you give to all the residents. Especially during these trying times when everyone is going above and beyond the call. Please pass my thanks along to your colleagues and know that my family and I are truly grateful."

"Thank you and your staff for all your fine work. As a daughter living in another country I am comforted by all the efforts you and your staff have always made to keep our loved ones safe. All the best to you, the staff and their families. You are rock stars!!!"

"Thank you for the updates. Sending you all positive thoughts."

"Thank you so much for taking the time to send us positive health reports. Also thank you so much for the updates, they are greatly appreciated. Praying everyone stays diligent, safe and healthy. Thank you for taking such good care of our parents."

"Strong work Manor team! Thank you!!!"

"Thank you for the update - we appreciate hearing from you and feel confident you are doing everything you can to keep the residents and the people we love safe. Thank you to you and your staff—our family appreciates your care as does every resident and their families at the manor."

"My father is a resident and I just want to thank you for your emails. It makes me feel more connected in these challenging times. Keep up your good work I really appreciate it."

"Seriously, thank you for all that the staff do! You are all truly amazing."

"Thank you for ALL you are doing to keep residents safe at this time...it must be exhausting for staff, but do know that families of residents appreciate all you are doing."

"We cannot thank you enough for all you are doing to keep our loved ones safe. We really appreciate the timely updates."

"Thank you for all the work you and your team are doing. We are grateful for the communication and your diligence at The Manor. I can't say enough how grateful we are for all of you."

"Many thanks for the update and thanks to all the staff for their brave care."

Thank you for trusting The Manor Village!

Send

LONDON

The Manor Village at London
230 Victoria St
(519) 873-1451

Independent Living
Assisted Living
Memory Care

CALGARY

The Manor Village at Varsity
40 Varsity Estates Cir NW
(403) 286-7117

The Manor Village at Signature Park
1858 Sirocco Dr SW
(403) 249-7113

The Manor Village at Garrison Woods
2400 Sorrel Mews SW
(403) 240-3636

The StayWell Manor at Garrison Woods
174 Ypres Green SW
(403) 242-4688

The Manor Village at Fish Creek Park
22 Shawnee Hill SW
(403) 392-2400

The Manor Village at Huntington Hills
6700 Hunterview Dr NW
(403) 275-5667